

CONTACT US:



Freephone: 0800 408 0000



housing@cbh.org

In Person/in writing:

Oakley Community Resource Centre

113a Clyde Crescent, Cheltenham, GL52 5QL

Open: Monday to Friday 9.00am - 5.00pm Wednesdays 10.00am - 5.00pm

Hester's Way Community Resource Centre

Cassin Drive, Cheltenham, GL51 7SU

Open: Monday to Friday 9.00am - 5.00pm Wednesdays 10.00am - 5.00pm

My Move Scheme



Interested in downsizing or moving to a retirement property?

Get help with moving costs and removal arrangements

£500 OR removals arranged and paid for up to a cost of £500

Disconnect and reconnection of cooker and washing machine

Removal of rubbish (up to 5 bulky items and 10 black bags) OR Bonus Scheme payment

FREEPHONE: 0800 408 0000
www.cbh.org

CBH My Move Scheme - our offer

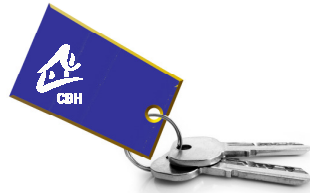
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Removal of rubbish (up to 5 bulky items and 10 black bags) OR Bonus Scheme payment

Disconnect and reconnection of cooker and washing machine

How to qualify

- You must have lived in your property for at least 12 months and be downsizing to a smaller property
- You give four weeks' notice of your departure by completing a termination form and returning your keys to our office on or before your termination date
- You are a transferring tenant and return your keys on the day your new tenancy starts
- You have not broken any of the terms and conditions set out in your tenancy agreement
- You don't have any outstanding debts with us for example rent arrears, court costs, rechargeable repairs
- You don't have any anti-social behaviour notices
- You leave your home clean, tidy and in good condition
- You arrange for your property to be inspected by your Housing Officer and carry out any work identified as your responsibility



What qualifies as good condition?

- No work is needed to clean the property
- No work is required to repair or renew items for which you have responsibility
- No work is needed to replace any DIY items fitted by you
- No rubbish (apart from that allowed under the scheme) is left behind
- No work is required to remove your floor coverings (CBH vinyl in the kitchen and bathroom is left in good condition)
- Remove all items from shed, yard, loft area or any storage areas that are part of the property



When and how will I receive the money?

If we agree that you have complied with the criteria listed, following final inspection of your empty property, we will send a cheque to your forwarding address within 4-6 weeks of you moving to your new address.

Do you have a spare bedroom?

If you have a spare bedroom, are of working age, and claim housing benefit then the amount which housing benefit pay towards your rent is reduced.

Tenants are expected to make up this shortfall to cover the total cost of the rent. Moving to an appropriate sized property could mean you do not have your housing benefit entitlement reduced.

Whatever your reasons, if you want to move home there are several ways you can do this:

Mutual exchange via Homeswapper at www.homeswapper.co.uk.
CBH subscribe to this website so the service is free to our tenants.

Transfer via Homeseeker at www.gloshomeseeker.co.uk
Bid for social housing properties advertised weekly

You may need to consider private rented property if there is no, or little social housing in the area you want to move to.

Contact our Housing Options Team on 01242 775168

Please note:

If you already have an offer of alternative accommodation, CBH officers may not be able to arrange an inspection of your home in the required timescales.

Tenants who exchange properties are only eligible for the £500 payment

Useful numbers:

Furniture Recycling -
01242 220286

Reclaim -
01242 228823

What do I do now?

Contact your Housing Officer to arrange for them to visit and inspect your property

If you have any questions about the My Move scheme contact the Empty Homes Team or the Tenancy Management Team on 0800 408 0000