

Board Agenda  
Hesters Way Resource Centre  
27<sup>th</sup> March 2024  
Time: 5.30pm to 7.05pm



A: Procedural Items		
ref:	Item	Presented By:
1.	Apologies for absence/attendance Declarations of interest	Chair
B: Business Updates		
P&C – Board, Executive Team, Heads of Service, Council Representative and Governance Team to stay		
2.	Transition Update	Paul Leo
3.	CEO Briefing	Gareth Edmundson
C: Items for decision		
4.	Agree non-confidential minutes of the 28.02.2024 meeting and to note progress on current action points	Chair
5.	New Housing Ombudsman Complaints Handling Code (February 2024) – self assessment	Caroline Walker
6.	Approve Damp, Mould and Condensation Policy	Mark Way
7.	Approve Health, Safety and Welfare Statement, Responsibilities and Reporting Structure	Mark Way
P&C – Board, Executive Team, Heads of Service, Council Representative and Governance Team to stay		
8.	Agree confidential minutes of the 28.02.2024 meeting	Chair

**Briefing Note:**

1. Sector Insight

Upcoming Meetings / Events	
Wed 10 April, 5.30pm	Held for Board/ET Pulse (Virtual)
Wed 24 April, 5.30pm	Board Meeting (In Person, Hesters Way Resource Centre)
Thurs 9 May, 4.30pm	Private Committee member meeting with the Internal Auditors

Thurs 9 May, 5.30pm	Audit & Risk Committee Meeting (Virtual)
Wed 15 May, 5.30pm	Held for Board/ET Pulse (Virtual)
Wed 29 May, 5.30pm	Board Meeting (In Person, Hesters Way Resource Centre)
Wed 12 June, 5.30pm	Held for Board/ET Pulse (Virtual)
Wed 26 June, 5.30pm	Board Meeting (In Person, Hesters Way Resource Centre)