



**CBH**

● — **CBH** — ●

**TENANT & LEASEHOLDER**

**AWARDS**

● — **2019** — ●

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# CBH PARTNER IMPACT AWARD

This will recognise a partner organisation that has delivered a real impact within Cheltenham communities



## **PLAY GLOUCESTERSHIRE**

Thanks to funding received from Sport England, Play Gloucestershire has been running outdoor activities and 'play' sessions for young people across the county for three years. During that time, they have delivered weekly evening sessions (during term time) at Springfields Park and kept the kids entertained during the school holidays with food, snacks and exciting activities for the whole family. Their mission is to transform children's lives using the power of outdoor play which is an essential part of a happy and healthy childhood. They continue to make a difference by supporting children from disadvantaged and challenging circumstances.



## **ST PAULS CHURCH**

St Pauls Church have worked closely with CBH on many occasions over the last year and have been instrumental in organising events and activities that bring the local community together. They are a strong supporter of the work we do within the community and have gone above and beyond to help CBH meet the needs of younger children through the expansion of their successful over 12's football club and through providing free activities and events for families during the school holidays. They have also received glowing feedback for the support that they provide to CBH tenants in St Pauls who are experiencing difficult circumstances.



## **INCLUSION GLOUCESTERSHIRE**

Inclusion Gloucestershire play a pivotal role in the running of the Oasis Ability Hub alongside CBH. The sessions that are delivered at the hub are open to people of all abilities and have been set up to provide inclusive activities and events for Cheltenham residents living with a disability, mental health need or a long term condition. Sessions include crafts, colouring, jigsaws, games and an opportunity to chill and chat. Inclusion Gloucestershire are committed to meeting the needs of those who attend the weekly drop-ins and do this by providing services such as training, advice and through signposting residents to relevant local organisations.



## **THE CHELTENHAM TRUST**

Cheltenham Trust not only have a strong working partnership with CBH but with many other local organisations across the town. Their aim is to organise projects and activities that engage with young people who don't have much to do outside of school. One of the many key projects that the Cheltenham Trust's Dan Brookes has set up alongside CBH, The Wiggly Worm and The Conservation Volunteers - TCV is the Fuel Tuesdays project in Hesters Way. This influential scheme is designed to offer a safe place for young people to go to outside of school, to play games and hang out with their friends. Dan has been proactive in supporting CBH projects as well as other town wide campaigns; including working with Cheltenham Borough Council - CBC on the No Child Left Behind Campaign during 2019, and with the Trust's involvement with the Children's Festival that takes place every year across the town. Dan and The Cheltenham Trust are a passionate advocate for all things community in Cheltenham and are undeniably a key partner for CBH and what we aim to deliver for young people across the town.



## **PURPLE SHOOTS**

Purple Shoots provide support to many community groups in Cheltenham through the delivery of various events including Hesters Way Film Club. Thanks to their involvement in the CBH STRIVE business start-up scheme for the second year in a row, CBH tenants taking part in the programme have benefited from their expert advice and close links to other organisations to help them achieve their dream of being their own boss. Purple Shoots are also involved in a crafting group called Bee Sewcial and go out of their way to encourage CBH tenants to attend, especially through providing support to those struggling with anxiety.



## **THE WIGGLY WORM**

Local charity, The Wiggly Worm, are passionate about providing opportunities for everyone to access healthy food. They work with all ages and have been supporting many projects across Cheltenham. The Wiggly Worm have been a key partner involved in youth clubs such as Fuel Tuesdays and Fuel Thursdays, these not only provide a safe place in the evening for young people aged between 11-18 years in Hesters Way and Oakley but also a healthy meal each week.

The Wiggly Worm have also delivered in partnership with Age Uk 'Knead to Know' workshops within CBH sheltered schemes and care homes across the county. The workshops consist of a baking activity followed by conversations about end of life planning to provide people with more control over their future care decisions.



## **FAMILIES FIRST**

The Families First team is one of a range of teams within the Early Help Partnership. They have worked closely with CBH to facilitate a number of activities as well as help to promote and signpost the work done in Cheltenham communities. This includes parenting courses, early years help for CBH families and setting up a support youth mentoring programme at St Pauls Community Hub. Families First have been able to offer invaluable support, guidance and inspiration which has really helped to transform the participants way of thinking when it comes to certain issues and topics.



## **GEM PROJECT - GOING THE EXTRA MILE**

The GEM Project aims to engage with and support people in Gloucestershire who are currently dealing with circumstances that are potentially causing barriers to work. They listen to the needs of individuals to help them move closer towards education, training, volunteering or work, including self employment.

The GEM Project will reconnect people with their local services through their communities and will ultimately help them achieve their desired outcome, whether through a working or educational related route. They do this by breaking things down into smaller more manageable steps; this includes helping with funding and problem solving when needed. The GEM Project always go above and beyond to help their participants reach their potential.





## **P3**

P3 runs a food bank and weekly drop ins at Oakley Community Resource Centre to provide advice, support and help for people who are having issues with housing. This can include supporting them to maximize their benefits, helping with their tenancy, dealing with debts and helping them to stay independent. They also get in touch with other relevant agencies and grant providers to provide extra support. The help they provide to local residents doesn't end there as P3 deliver a successful social group, providing a wide range of activities, examples include mosaic making, poetry sessions, outings to coffee shops and even visits to the museum and the theatre.



## **ADULT EDUCATION IN GLOUCESTERSHIRE**

Adult Education provide a wide range of free and accessible courses and activities across Cheltenham. They have had an huge impact on CBH tenants, delivering a vast array of initiatives including yoga, cookery, mental health classes, family first aid, computer skills and much, much more. Thanks to the help received from Adult Education, CBH have been able to meet the needs of the community through the delivery of multiple free courses. The classes not only reduce barriers but also cater to additional needs as Adult Education go above and beyond to seek funding, so that bespoke courses that inspire and support all residents across Cheltenham can be set up.

Their training opportunities have helped a huge number of tenants improve their confidence, employability skills, financial management and personal development.

# COMMUNITY IMPACT AWARD

This will be awarded to a a Community Group/Project or individual who has made a considerable impact in their community, examples include; support group for youths or older people, residents group or an action group



## **COMMUNITY ACTIVITIES TEAM (CAT)**

CAT have been planning, fundraising and delivering a range of activities and events in Cheltenham since 2016. Passionate about reducing social isolation and increasing community engagement, the team proactively organise and deliver events that bring residents together. These include cheese and wine evenings, murder mysteries, crafting activities, Christmas on the Square, movie nights, Picnic in the Park and many more. Keen to make a difference to their neighbourhood the group consists of 15 volunteers who give up their free time to boost the community spirit. In the last 12 months the team have delivered 80 sessions of which 730 people attended and have volunteered 1,766 hours to build a strong sense of community where they live.



## **DAVE AND JILL DEE**

Dave and Jill are an inspiration to their community as they always go out of their way to help people in and around the Lynworth Court Hub. Every week they take the time to organise a bingo session to tackle isolation by giving residents a chance to get out and meet others. Keen to spread awareness of healthy eating and lifestyle choices in the community, Dave and Jill also run a group for those looking to lose weight or maintain their physical wellbeing. They encourage everyone to get involved so that they never get lonely and will also go the extra mile to provide the prizes for Bingo and keep people entertained.



## **ALISON SAMWAYS**

Alison has used her enthusiasm and skills to set up the Elmfield Park Action Group to organise regular activities and volunteer working parties at Elmfield Park. All on top of being a local businesswoman and a social enterprise, her key work is with dog walking and caring for pets when owners are on holiday. Despite her very busy schedule, Alison gives her time to support her local community through bringing the park to life with a regular programme of events and activities, examples include volunteer litter picks, tree and bulb planting and also working with other local organisations to improve Elmfield Park. Recently she brought local pupils together to plant 215 trees and helped to deliver an annual community pet show. She is always encouraging and inspiring others to get involved to help keep the local park a community asset.



## **ST PAULS STREET PARTY**

In September 2019, many organisations came together to organise a street party on St Pauls Road to celebrate and engage the local community. The whole neighbourhood joined forces to organise and run the day which was hugely successful with over 400 people attending. Both partners and residents worked tirelessly to make this a day to remember for lots of different people and groups in the St Pauls area. It was very well received thanks to the invaluable support received from local partners, the St Pauls SPACE team as well as other resident led groups such as St Pauls Road Area Resident Association - SPRA who were incredibly efficient at putting the parade together.



## **LIZ BANYARD**

A true inspiration, Liz Banyard and her never ending optimism and enthusiasm has managed to bring an enormous amount of fun and laughter to the residents of Wallace House and Lynworth Court. Liz always goes the extra mile through her determination to organise kurling, crafting, coffee mornings and afternoons of games on a weekly basis. She always makes sure that individuals have the tools they need to take part in the activities. Without these popular events many of the older residents would not have easily interacted and socialised with others.



## **ST PAULS YOUNG LEADERS**

Run by three girls who are in Year 10 at school, St Pauls Young Leaders help to run activities and events within their community. Over the past year they have volunteered their time on a weekly basis to Kid's Club and Football Club to help out where they can and to learn how to help others in their local area. They also took part in a Youth Mentors Programme so that they could support other young people who are experiencing issues. The children look up to this inspirational team of 'Young Leaders' and are aspiring to be like them when they get older.



## **G-CAFÉ**

The G-Café has proven to be a real community asset in Springbank, as it provides a social space for people to meet and is a thriving hub for organisations and local community workers. The café is run by Faith who does a fantastic job of managing all the events at the café as well as baking delicious cakes too. A number of fundraising opportunities have been organised by The G-Café to support vulnerable children and teens in the local area. By working with local partners to tackle issues such as recycling and food poverty, donations from supermarkets have been used to provide free food for individuals and families in need. They've also provided free activities during the holidays and supplied food to fill the hunger gap during the school break.



## **SPRINGBANK WINTER WONDERLAND**

The Springbank Winter Wonderland event held at the Springbank Community Resource Centre has become something of an annual tradition with many looking forward to it all year round. So much planning goes into this tremendous event which saw 595 people turn out in force last December 15th to get into the spirit of Christmas. Families and individuals enjoyed a huge number of activities on offer including a Santa's grotto which received 190 visits from residents and eager children. The event also had stalls from local community groups and residents, a magic show and DJ, arts and crafts, face painting and several raffles to name a few things! All the money raised will go back into future community projects and this is all thanks to the hard work of Hesters Way Neighbourhood Project - HWNP and the volunteers who run these events to bring so many people together to celebrate and socialise.

**PERSONAL ACHIEVEMENT**

# **AWARD**

This will recognise someone who has achieved goals, new learning or employment, or other achievements that have given them a better future for themselves and/or their family/community



## **TERRY SMITH**

Terry has overcome challenges of being around new and unfamiliar people by joining a gardening scheme based at the Edward Wilson House. Known as the 'Happy Potters' Terry embraced her passion for gardening by helping to grow fresh vegetables to distribute to residents in need of food in the local area. She's a real asset to the group as she is able to share a wealth of knowledge on plants and vegetables with the rest of the team so that the communal allotment can continue to thrive. Terry's determination to build on her confidence by taking part in community events and working as part of a team is inspirational.



## **MICHELLE WEBB**

Michelle is one of the mainstays of the Angel Wings Community Group who meet to do crafts in their children's schools and the local community. She is passionate about crafts and is now helping to start a new mums community group to help others develop their skills at Hesters Way Family Centre, where she's a regular and very active attendee.

She also attended and successfully completed the STRIVE business start-up course to develop her knowledge and ideas. Michelle has welcomed the opportunities provided to help her organise her own craft courses. Despite facing all the challenges of being a mum of six, she still continues to volunteer her time and effort to several community projects.



# PERSONAL ACHIEVEMENT AWARD



## **SAM LANE**

Sam was part of the STRIVE business start-up course that took place in September and October of last year. Despite having to look after her young daughter, Sam came to almost every single session and was often the first one there in the morning setting up. Despite being unsure if it was right for her, she went on to complete the course, designing her own cake baking business called 'Simply Scrumptious'. As part of the course Sam needed to learn new skills particularly around IT but also had to present to a panel of five experts and a room of 25 people which was very daunting for her. Sam, has not only completed the STRIVE course but has also taken big steps towards becoming self-employed and supporting her family which is a huge achievement.



## **STACEY GORE**

Stacey overcame quite a few barriers during 2019 by accessing as many training opportunities as she could at St. Pauls Community Hub, in order to improve her skills and build her confidence and self-esteem.

She took part in courses including; Mindfulness, Confidence Building, ICT and attended Coffee Mornings. Stacey also volunteered her time to assist at The Hub, Kids Club's and with community events. Often, it wasn't easy for Stacey to attend courses, activities and events, but with support from CBH, and the community, she completed a number of courses and has surpassed even her own expectations. She has now become an integral part of the St Pauls Community Team (The SPACE Team).



## **MAGDA CAIN**

Magda was on last year's STRIVE business start-up course as her dream is to provide a Polish translation service. This would be a community focused business offering support to her local Polish community within Cheltenham West through the delivery of a service to those who need it the most. She has already set about helping a large number of people from her community. Magda has been highly motivated to get her business set up and really impressed the STRIVE course trainers with her dedication and drive to kick start her translating business. She has also attended CBH led family events in the area and has become a real asset to the Cheltenham West community.



## **EMILIA ZAWADZKA**

Keen to support her family and reach her dream of being self-employed to have more suitable hours as a mum, Emilia took part in the first STRIVE business start-up programme back in 2018. After completing the course she continued to work hard on her business ideas and has now expanded to offer cleaning services in both private homes and offices. Her determination to succeed is incredible as she continues to develop new ideas to improve her situation and is now looking at adding ironing to the list to provide a complimentary service to her existing clients.

# PERSONAL ACHIEVEMENT AWARD



## **RACHEL LINDSAY**

Rachel has become increasingly active within the community despite going through some personal issues. She has refused to let this hold her back and is now an important part of the St Pauls SPACE Team. She has also volunteered for The Wilson, a charity shop and is now actively looking for paid work since building on her confidence. It was difficult for Rachel to see things from a positive angle, but through support from the groups she attends and from CBH, she now has the confidence and determination back that she had lost.



## **SAM O'SHEA**

Samantha has grown hugely in confidence during 2019 and now has the courage to regularly attend Breathing Space at St. Pauls Community Hub and Tiddly Winks Toddler group at the local church. She has also recently become a member of The SPACE Team and really enjoys coming up with ideas for events and activities and getting together with the rest of the team at St. Pauls Community Hub.

Samantha has persevered with forming relationships within her community despite feeling anxious from time to time. She is growing in confidence all the time as she cares for her wonderful family and is looking forward to increasing her involvement, even more, within her community.

**TENANT OF THE YEAR 2019**

**AWARD**

This will recognise a CBH tenant who has gone the extra mile, examples include supporting local people, influencing change and inspiring others



## DAVE BATH

A true community hero, Dave is a key volunteer for Cheltenham Saracens FC, St Peter's and The Moors Big Local - SPTM and is an invaluable neighbour. He works tirelessly to support the running of the local community football team and is committed to undertaking any necessary jobs to keep the grounds up to standard. He also dedicates a lot of his time to raising funds for the club. A keen learner, Dave has attended many training courses and networking events to develop his skills. He is often the 'go to' person for any local concerns or issues and supports his older neighbours by doing the odd bits of shopping and checking in on them daily. Dave is well known in the local area and will go above and beyond to fundraise for local causes and to look after others in need of help.



## ANA ORNELAS

Determined to overcome her confidence issues, Ana started volunteering three years ago. Since then she has progressed so much and is an active member at the Community Activities Team (CAT) meetings. She is a valuable addition to the group and is proactive in planning and running events. Ana has also helped with numerous fundraising activities for the CAT team and has now joined the Hesters Way Community Fund Steering Group where she volunteers her time to help others in her community. Despite English not being her first language she has shown sheer determination in gaining employment to achieve a better future for her and her family and Ana's volunteering is making such a difference to her local area.



## **EDWIN TREVENA**

Ed has a long history on the Tenant Scrutiny Improvement Panel (TSIP) and last year saw him take the reigns as Chair. He volunteers his time consistently to improve CBH services and the housing experience for other tenants. Passionate about the activities and projects that are going on within CBH, Ed likes to get involved and last year completed the STRIVE business start-up course. Since then he has achieved an electrician qualification and offers to help people in his block who are struggling with any electrical work. Ed was also one of the first to join the resident led gardening scheme at Edward Wilson House. He is always willing to help out and is a great benefit to the area, to CBH and local residents.



## **LISA SHEPPARD**

Since completing the STRIVE business start-up scheme back in 2018, Lisa is now an integral member of the Self-Employment Group. This was set up to provide further advice and guidance during and once the STRIVE course has finished. A true inspiration, Lisa in her spare time has provided advice to those looking to work for themselves all on top of running her own yoga classes. She has provided numerous taster sessions for CBH employees, tenants and her local community. Passionate about helping others and a keen gardener, Lisa has also attended CBH led gardening schemes to provide advice and help. Keen to make a difference to her community, Lisa joined the CBH TSIP group to help CBH improve their services for tenants. She is a real asset to her community and to CBH.



## **GEORGIE AUSTIN**

A regular attender of the CBH Shaping Services Workshops, Georgie is committed to taking an active role in improving CBH for other tenants. Her positivity always shines through and she is very kind and caring to everyone, always offering to go that extra bit further to make a difference to people's lives. Georgie has been involved in supporting the work of Family Space in a variety of ways over the past 20 years. There are many events that she has taken part in to raise money for charities that are close to her heart. She also supports many of her local church's events by helping with the catering and she even cooks up a storm at her local community coffee shop through making many of the cakes and snacks that are sold. Georgie has a very giving nature and an endless determination to make things happen.

# YOUNG STAR AWARD

This will recognise a young person (aged 18 and under) who has made a positive contribution to their local community whilst developing their own skills





## **CARYS LINDSAY**

Carys is an incredibly thoughtful child, who is always keen to help her peers whenever she can. Over the past year, she has become a Hub Helper and was presented her official badge at Cheltenham House by CBH Interim CEO, Steve Slater.

She always endeavours to offer support at all activities and events and will help by setting up, serving snacks and through helping to clear up afterwards. Not only is she a positive role model to young people in her local area but she is also polite and very kind to others. Carys is amazing at using her initiative and will always notice when something needs to be done. Her sweet disposition and her drive to go the extra mile to make a difference to others are wonderful traits to see in a young person.



## **KAYLEE HOPE AND LIBBIE BOOTH**

Kayley and Libbie have been brilliant this year in terms of helping Hester's Way Neighbourhood Project with big community events including the Summer Fair and Winter Wonderland. They are always willing to help with setting up before the events take place and tidying away afterwards which is a massive help to the other volunteers. Both girls have really come out of their shells and did a fantastic job in helping to pull off the Winter Wonderland this year which was an enormous success. They were put in charge of gathering feedback from attendees at the Winter Wonderland Event as well as the 'name the bear' competition. This inspirational duo are often given roles that others their age may struggle with, but they work hard and use their own initiative to complete tasks, setting a good example to other young people.



## **JAMES COOPER**

Since joining the My Park session in Springbank, James immediately developed an interest in volunteering and helping others, so much so that he signed up as a Park Activist and since then has volunteered 100 hours of his time no matter what the weather and has organised his own Geocaching event in Springbank park. This was a huge success which got children and adults collecting litter. Not only is he a natural leader but he also has a great deal of patience with other children. James is kind, helpful and his enthusiasm for outdoor play always shines through when he initiates games with other children. A true ambassador for advocating play and making changes in his community he also helps the Play Rangers with new ideas for social interaction in his local community.



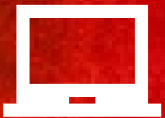
## **CHRISTIE KENNEDY**

Christie is currently volunteering at two different Community Centres, The Rock and St. Pauls Community Hub. Not only does she help at a children's Cooking Club but she is also undertaking a Young Leader Programme. Christie has put aside one evening a week to take part in a Youth Mentoring Programme to gain the skills she needs to help other younger members in her community with issues. She also assists at events and will undertake any role asked of her whether it be working in the café, running a stall or working on activities. Christie recognises her ability to work with younger children within her community and can have fun with them whilst she teaches them new skills. During the Kids Club Christmas Party in 2019, she took it upon herself to organise and deliver group games. Inspired by what she has achieved so far, other young people have started to follow in her footsteps by volunteering themselves to make a difference to their neighbourhood.

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